From: PAGsurvey@aol.com@inetgw

To: Microsoft ATR

Date: 1/26/02 9:36am

Subject: microsoft settlement

Gentlemen:

Don't let the computer geeks fool you into thinking we would all be better off selecting and assembling various software components to run on our PCs. That simply is not the case. As a nation we would not have come to the point in computing and information technology without the simplicity Microsoft has brought us. I have been using computers for Civil Engineering and Surveying for thirty years. I remember when this thing would not communicate with that thing because of a lack of a common operating system.

Let me also remind you that the anti-trust laws were enacted to protect me, not AOL, Sun and Netscape. If they really had a better idea we would really be using it.

Then there is of course the mind boggling question "should we the people be comforted by the fact that a bunch of government lawyers and a judge now have a strangle hold on the computer industry".

If you need a cause to occupy your time do something about the credit card industry and the twenty nine dollar late fees they all have begun charging us in addition to interset. Keep in mind here this is hurting me, not Chase or Citibank.

To sum up i believe your efforts are misdirected.

Patrick A. Gialloernzo, PE, LS